

Early Learning Coalition of Orange County

Answers to Inquiries

RFP #1720-03 | | COMPUTER PERFORMANCE MANAGEMENT & SOFTWARE SERVICES

Section #	RFP Reference	Question(s)
2.15. A	Question	The Contractor may be required to furnish the Coalition with a Performance Bond.” How will the Coalition decide whether to request such bond from the Contractor or not?
	Response	<i>Usually is asked for new companies, or companies with little experience in the services solicited.</i>
2.18	Question	States that response page limit is 20 whereas Appendix B section 6 states the limit is 40 pages. Which is it?
	Response	<i>20 Pages</i>
2.19.4	Question	“Training in statistical problem solving methodologies so to assist in the identification of performance gaps”. Does the coalition wish such training provided to its employees under this RFP or does this section implies such training for the Contractor’s staff?
	Response	<i>Contractor Staff, to minimize time devoted to problem-solving.</i>
3.2.E.5	Question	States that the Contractor “Must provide a complete list of all related clients over the past three years”. Please clarify what “related” means in this sentence
	Response	<i>Other companies for which the Contractor has provided similar services.</i>
3.10.E	Question	Requires access to the Contractor’s “child care program assessment tool.” In our opinion such tool is not applicable for the services requested in this RFP. Would the Coalition consider proposal from a Proposer that does not use such tool and waive this requirement for such Proposers?
	Response	<i>Disregard this reference.</i>
6.3	Question	“ONE (1) ORIGINAL SEALED PROPOSAL (with separate file/binder for the budget) and the documents requested on Section 4.5.A).” We were not able to locate section 4.5.A in the RFP. Please clarify.
	Response	<i>This should have read “6.1.A”.</i>
Appendix B	Question	“Programmatic Proposal and the Budget Proposal” implying two separate proposals. Does the Coalition require two separate proposals in response to this RFP?
	Response	<i>If so, please describe what should be included in each of them. Only one proposal package with the budget and technical section in separate binder.</i>
Appendix E	Question	A states “See separate RFP Excel Document “Appendix E Form A Budget Worksheets.”
	Response	<i>Appendix E – Budget Worksheet is now posted</i>