Early Learning Coalition of Orange County
Answers to Inquiries
<u>RFP #1819-01</u> || <u>Computer Equipment and Peripherals</u> || FAQ

- What is the address of the location the devices will be shipped to?
  7700 Southland Blvd, Ste 100, Orlando FL 32809.

- When will delivery need to be completed?
  Completed in full by June 30, 2019.

- What models of devices are already in use by Childcare Providers?
  Various devices purchased by each provider, so no uniform system is in place.

- Will 2-in-1 touch screen laptops (keyboard attached) be considered?
  Yes.

- What is the estimated quantity of printers needed?
  Variable – these would be purchased on an as funding is available basis. Anywhere from 0-1000.

- Will the printers be delivered <u>at the same time</u> and <u>to the same location</u> as the Childcare Providers' devices?
  Yes.

- Will training be done in one location or at each Provider site? **If at each site, can a list of site addresses be provided?**
  One location – the same as the aforementioned delivery address.

- What other apps will be utilized on the device (such as email, office etc.)
  Ideally, we would like the ability for providers to take photographs, create flyers/handouts, utilize email, and the like with these devices.

- Are there any requirements as far as processor, hard drive, OS, or warranty standards?
  If a laptop is considered, our IT Coordinator has recommended the following:

  Intel Core i5 or i7 Processor or AMD Ryzen 5 or 7 Mobile Processor (all 64 bit)

  Windows 10 Pro (English/French/Spanish)

  8GB DDR3 RAM (or greater)

  120gb SATA Class 20 Solid State Drive (or greater)

  WUXGA+ or FHD 1920 x 1280 Touch Screen

  Detachable or fold over keyboard

  2-Year Extended Warranty

- What is the maximum number of PC tablets and printers needed?
  At this point, we need at least 1,000 PC devices. More may be purchased for backups, or more specifically, we are looking to expand the program in coming years and may need more devices for added classrooms as the scope of the program expands.

- Will these need to be imaged and/or asset tagged?
  For our own recordkeeping, we would like to have a record of each device, but we will not be utilizing RFID or another electronic inventory system.

- Are Microsoft Surface or Windows devices acceptable?
  Yes.